

**1**

ALL CALLERS

Is the Patient Conscious? Awake?**NO****YES**

Confirm: "Can I talk to them?"

Confirm: If unable to talk to the patient -

"Why can't they talk to me?"

- If any uncertainty, **GO** to breathing question**UNSURE**

Confirm: "Do they respond when you talk to them or gently shake them?"

- If still **UNSURE**, **GO** to breathing question- If **NO**, **GO** to breathing question- If **YES**, patient is conscious**2**

ALL CALLERS

Is the Patient Breathing Normally?**NO****YES** *ask just 1 confirming question*

Confirm: "Is their chest going up & down in a normal pattern?" (or ask just 1 confirming question)

Confirm: "Can you hold the phone to their mouth for a few seconds so I can hear?"

If **NO**, **GO** to **CPR**Remember: **snoring, gasping or breathing every once in a while** are agonalIf present, **GO** to **CPR****UNSURE**

Confirm: "Is their chest going up & down in a normal pattern?"

If **NO**, **GO** to **CPR****GO****BEGIN CPR**